



# PLANNING

Service Partnership for Children  
of High Conflict Families

# Planning Phases

- Broken down into 2 phases
- Meant to address specific needs of the systems identified in the project, while ensuring collaboration and uniformity
- Design is flexible
- Planning will be ongoing

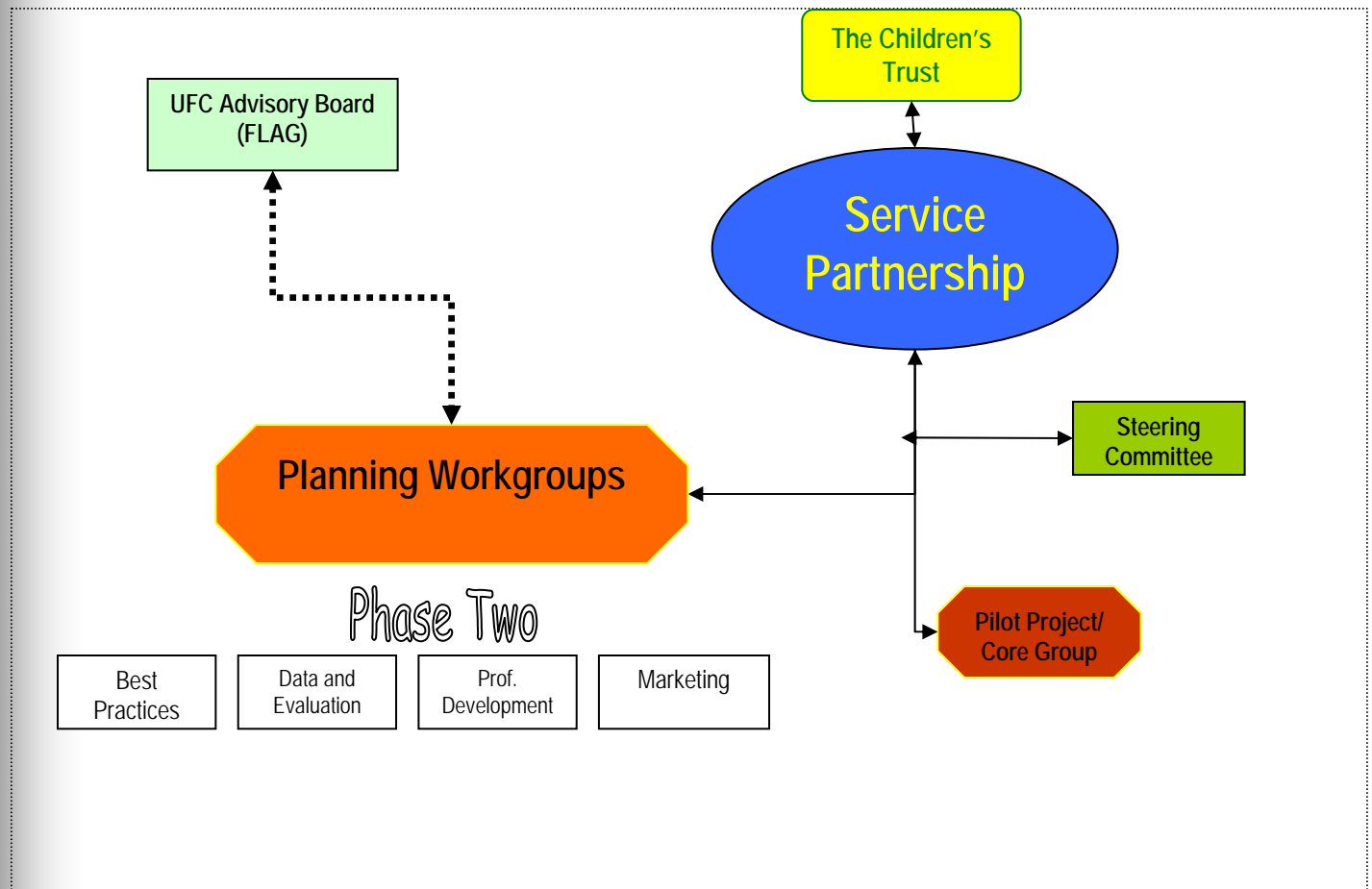




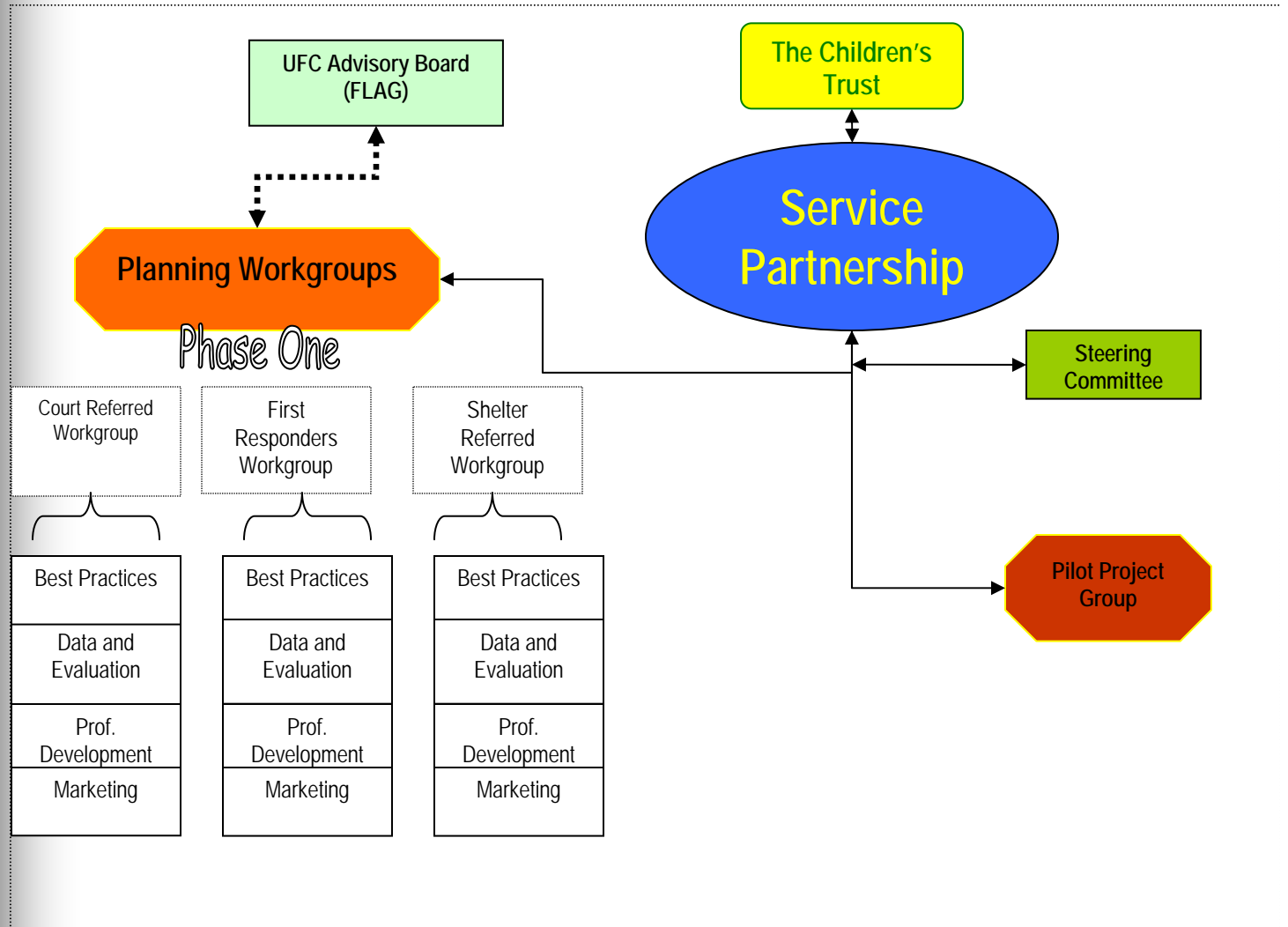
# PHASE ONE

- Phase One (February-April 2007):
  - Based on point of entry of these families
  - Workgroups will identify needs, gaps, strengths within current system.
  - Identification of data/evaluation needs to document gaps and need for services and develop a referral network.
  - Identification of best practice models to meet needs identified.
  - Identification of professional development needs in order to implement best practice models.
  - Drafting of a Marketing/Communication plan for public awareness of proposed services.

# PHASE TWO



# PHASE ONE



# PHASE TWO

- Phase Two (May-August 2007)
  - Workgroups will be integrated and composition will shift based on partner tasks held in Phase One.
  - Partners working on best practices will now come together to develop and propose a uniform, effective, comprehensive model.
  - Data/evaluation elements will be integrated to develop a background paper to substantiate model proposed.
  - A Marketing and Professional Development Plan will be developed to address all aspects of the proposed system of care.
  - By the end of Phase Two all elements will be integrated into the final Operational Plan to be submitted to the Children's Trust by September 30<sup>th</sup>.





# The To Do's Within the To Do's

What we must address in all systems:

- **Best Practices**
  - How to identify & assess
    - The what, when, & where
  - How to intervene
    - Case Coordination (what, when, where, & how)
    - Seamless System – Coordination w/other systems in place
    - Comprehensive Services (Short & Long Term)
    - Referral Network
  - Best Practice Model for System of Care
  - Evidence-Based Programs & Services
    - Developmental Needs
    - Mental Health
    - DV Exposure/ Trauma Informed
  - Literature Review



# The To Do's Within the To Do's

- Data & Evaluation
  - What data do we need to gather now
  - Information Sharing
  - Virtual Doors
  - Performance Measures
  - Quality Assurance & Improvement
- Marketing & Outreach
  - Public Awareness on Service Partnership System of Care
  - Educational Awareness to Parents/Community on Issues
  - How to Engage Participants
  - Addressing Stigma/Challenges
  - Fiscal Partners
- Professional Development/Training
  - Cultural Competency
  - Training Topics - Curriculum
  - Supervision
  - Technical Assistance
- Other
  - Fiscal Management/ Sustainability Plan





# Survey Results

# Survey Response

- Overall, great response rate 60+%!!!
- Majority of responses came from not-for profit child service providers – 54.8% & government – 35.7%
- Composition is diverse.



# Survey Results: General Needs & Barriers

- Early Identification & Early Intervention
  - Issue: What instruments do we use, where do we need to screen? (everywhere)
  - Proactive approach
- More Comprehensive Services/ Access to Services
  - Issue: Access to services is income based, we have service capacity limitations which limits access, lack of system coordination. Need a referral network and cooperative agreements, sliding scales for services, which services should be at no cost, etc.
- Services in certain geographical areas, in a culturally competent/ linguistic manner.
- Family Engagement Issues
  - Resistance is part of the problem, how do we address it.
  - Family Committee? Parent Leaders
- Flexible funding – Coordination of Services, Individualized Service Plans
- Public & Educational Awareness – curriculum
- No waiting lists
- Services that take into account: family issues, disabilities, child development
- Child Advocacy
- System wide training
- SPACE & Information Sharing – tech needs
- DATA



# Survey Results: Court Needs & Barriers

- More SV Centers
  - Issue: Do we? Need more data than just anecdotal, pilot study referrals, SV vs. other possible services, traditional providers/settings vs. nontraditional.
- Therapeutic SV
  - When is it appropriate – need guidelines, best practices, data for funding plan and providers covering geographical areas
- More Parenting Skill Instruction
  - Issue: Is there data to support this? How to determine eligibility, who is appropriate, when its appropriate.
- Comprehensive Assessments – Psychological Evaluations at affordable cost
  - Also need to establish criteria when this (and other services) may be warranted.
- Available services in general including affordable legal services for non-indigent population
- Training for providers and the judiciary
  - Better communication/understanding of roles
  - Child Advocacy/DV Advocacy



# Survey Results: First Response Needs & Barriers

## ■ Immediate/Crisis Intervention

- Need Best Practice Model for First Response Team
- Work with DCF/OurKids to establish protocols
- What follows acute response – comprehensive services: case coordination, management, etc.
- No waiting lists for services
- Trained clinicians (dv issues, child development, trauma)
- Law enforcement training
- Training for natural helpers and others that may be the real first responders:
  - Medical Field: ER, EMS
  - Schools
- Evidence-based training based on system of care
  - Train the team
- Emergency Youth Shelters



# Survey Results: Shelter Needs & Barriers

- Transient Population
  - Engaging Families
- Care coordination for families
- Confidentiality requirements & system coordination (information sharing)
- Cross training on dv issues and child welfare





# THE STRENGTHS

- Movement towards Collaboration
- Increase funding in the area
- Quality Services available
- Genuine interest in making changes
- Development of the Partnership
- Some systems access intensive services
- Shelter services
- Police Training
- Existence of Multidisciplinary Teams



# ISSUE GENERATION

## IDENTIFY

1. Gaps
2. Needs
3. Barriers

## WITH RESPECT TO SYSTEM *AND*:

- Best Practices
- Data & Evaluation
- Marketing & Outreach
- Professional Development



# Full Service Partnership 2007 Schedule

Full Service Partnership Meetings will be held the  
last Tuesday of every month

Meetings will be held from 9am- 12pm  
Lawson E. Thomas Courthouse Center  
11th Floor Conference Room

March 27, 2007

April 24, 2007

May 29, 2007

June 26, 2007

July 31, 2007

August 28, 2007

September 25, 2007



Dedicated to improving the lives of children and families in Miami-Dade County



# Agenda: Next Meeting

## ■ Collaborative

- Vision
- Guiding Principles

## ■ Planning

- Workgroup commencement
- System mapping

# THANK YOU!!

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